June marked the close of ACTS' 2016 Fiscal Year, and the organization celebrated its accomplishments by holding a Staff Appreciation BBQ at Weems-Botts Museum in Dumfries. The event was catered by Shaun's Smokehouse BBQ, and ACTS' staff had the opportunity to mingle with each other as well as the board of directors while enjoying some fun in the sun. While the year began with considerable uncertainty, a new CEO, and a looming financial crisis, FY ‘16 was a special year for us as the year ended in the black, provided salary increases for all staff, and even expanded services that are so essential for our neighbors. This could not have been accomplished without the support of our donors, and for that, we are truly grateful. The financial donations that we received this year also gave us the ability to do the following:

- Restructure the entire organization - moving from many individual programs to two complimentary divisions sharing resources and ideas
- Open our Women's Empowerment Center in Triangle
- Improve and re-open the Thrift Store with a new parking lot, a new paint job, a children's corner, a boutique, a new processing system and new management, as well as simplify pricing and opening on Sundays
- Add diabetic-safe and heart-healthy choices to our Food Pantry and eliminate nearly all food waste through collaboration with other food pantries and a local farm
- Lease space in Manassas for a full satellite office, which improves access to our services, especially Crisis and Trauma Services, for the Western half of the county
- Launch an all-new website
- Adopt a fresh new logo to rebrand ourselves

We are truly honored by the support we have received for all our programs. The dedication and help of our neighbors is what keeps our organization thriving, and gives us the ability to provide assistance to those in need in our area. Whether you donated your time and energy, supported us through gifts at our thrift store, or contributed a portion of your treasure, ACTS truly appreciates all the support it received in 2016.

Sincerely,

Steven G. Liga
Chief Executive Officer

David Strand
President, Board of Directors
FY’16 BOARD OF DIRECTORS

Craig Gerhart
President

Gayle Whitlock
Treasurer

Denise Hermes

Rob Mouw

Eric Tatum

Larry Pemberton

Charlotte Williams

Karen Smith
Vice President

Jeff Dion
Secretary

Norma Fields

Darcy Tillman

Dave Strand

Venus Miller

Paul Moessner

Laurie Wilson
Vice President

Steven G. Liga
CEO

Doris Armstrong

Charles Kapur

George Orr

Linda DeSantis

Addie Whitaker

FY’16 EMERITUS BOARD

Bob Peetz

Dick Zinn

John Donohoe

Chris Caseman

Dave Bohannon

Howard Horner

FY’16 SENIOR LEADERSHIP

Steven G. Liga
Chief Executive Officer

Khadija Athman
Human Resources Manager

Vicente Garcia
Director of Finance

Madelyn Ramos
Chief Program Officer

Lula Kelly
Director of Housing

Nicole Davis
Thrift Store Manager

Victoria Graham
Chief Program Officer

Dotty Larson
Domestic Violence Services Director

Lydia Teutsch
Sexual Assault Services Director
Our Services

Human Services

Client Support Services: ACTS Client Support Services provides emergency utility assistance for clients with a disconnection notice or to restore services that have been disconnected, RX assistance for the uninsured, propane assistance for the homeless and supplemental food assistance to those living in eastern Prince William County who are experiencing crisis situations. We distribute emergency clothing vouchers to the ACTS Thrift Store on a case by case basis. The food pantry distributes enough food to a household to last approximately a week. Staples like rice, soups, canned vegetables, cereals and pastas are provided, along with fresh fruits and vegetables, meat, dairy (when available) as well as diabetic-safe and heart healthy options. Food can be obtained once a month.

Through Client Support Services, we provided over $95,000 to 1,243 households requesting assistance. ACTS personnel professionally provided assistance to clients and managed the distribution of emergency energy funds of $139,119 paid through the United Way. ACTS also managed the disbursement of $4,472 contributed by 47 churches. This assistance kept 1,485 households from becoming homeless and saved local support agencies at least $100,000 in operating costs to provide the same management services.

The Food Pantry provided food for 25,051 individuals, (13,893 adults and 11,158 children.) This amounts to about 7,700 families receiving food assistance. Without food pantry assistance these 7,700 families would have spent over $67,000,000 on food costs based on USDA’s low-cost monthly food plan estimate of $729 per month. If these families were provided meals by the US government’s SNAP program it would cost over $420,000,000. In addition to SNAP savings, there are savings to other programs, such as TANF, (Temporary Assistance for Needy Families), summer meals program, and community waste programs. The Food Pantry has also partnered with the D.C. Diaper Bank to create a gateway resource program where clients come for diapers, wipes, and formula, and get access to all of ACTS services. Since June, 2016, over 10,000 diapers have been dispensed.

Shelter Operations: ACTS Shelter Operations consists of the Emergency Homeless Shelter and the Domestic Violence Safe House. The programs provide emergency, short-term housing to families and singles. Room and board are free, and the facilities are open 24 hours a day. Services include intensive case management, life skills training, and resource referrals. The ultimate goal of the program is to assist clients in obtaining the skills needed to become self-sufficient.
The Women’s Empowerment Center: ACTS Women’s Empowerment Center is a multi-faceted program that assists families with female head of households and single females in gaining the tools necessary to achieve economic independence and self-sufficiency. Participating families enter into a six-month program of intensive case management designed to assist them in maintaining a permanent home by focusing on parenting, self-empowerment, educational and vocational skills.

Sustainable Housing Program: ACTS’ Sustainable Housing Division includes the Empowering Women in Transition Program, Affordable Housing Program and the Rapid Re-Housing Program. The programs work within a strengths-based collaborative model where clients and their families are assisted with direct assistance support, tools and community referrals to maintain a safe, stable and permanent housing plan. Intensive case management is supplemented by financial direct assistance with a goal of prevention and diversion of homelessness.

ACTS’ Housing Program placed 54 families in permanent housing. Assuming that these families continue to be self-sufficient, the future savings for moving these families out of homelessness could amount to well over $2,000,000 per year using the lowest monthly family cost of $3,184 estimated by HUD.

The Thrift Store provides assistance to many of ACTS clients by donating clothing and other items to people in need. In 2015, redeemed vouchers for Thrift store items amounted to $13,198. In addition, the Thrift Store had sales of over $266,000. All these proceeds went to client support programs.
Crisis and Trauma Services

Helpline
The ACTS Helpline is a free, confidential, 24-hour telephone service. Our caring listeners help callers with problem solving and crisis situations, and provide information about available community services. Volunteers have the opportunity to learn new skills and help the community, including suicide prevention training. In addition, the Helpline is the primary relay for our Sexual Assault Services (detailed below), SAS (Surviving After Suicide), Renewed Hope, LOSS (Local Outreach to Suicide Survivors) and Senior Link. ACTS’ Helpline focuses on crisis intervention for suicide intervention, sexual assault, substance abuse and physical assault. In 2016 ACTS answered 51,240 calls. 9,840 of these calls were associated with attempted suicide.

Domestic Violence Services
ACTS Turning Points is the only Domestic Violence intervention program serving Prince William County and the cities of Manassas and Manassas Park. Services include: A domestic violence shelter, individual counseling, support groups for men, women, and children, a Behavioral Intervention Program, court advocacy and accompaniment, Hispanic services, training for allied professionals and community awareness presentations and outreach. ACTS’ Domestic Violence Services helped provide relief to 3,797 clients in 2016. The long term cost savings from successful ACTS interventions can be very large.

Sexual Assault Services
ACTS’ Sexual Assault Services is the only program serving Prince William County and the cities of Manassas and Manassas Park. Services include crisis intervention counseling, support groups, a 24-hour hotline, hospital/court accompaniment and advocacy, Hispanic Services, community education and outreach programs, and RAD (Rape Aggression Defense) classes for adults. All services are open to survivors of child abuse, sexual assault, and sex trafficking. In 2016, Sexual Assault Services handled 636 cases of sexual assault. The National Sexual Violence Resource Center estimates the annual cost per sexual assault to be $87,000 per year.
Volunteers are an integral part of the daily operations here at ACTS, and every department has their own team of people who donate their time and skills to helping our community. From sorting clothes at the thrift store to assisting our staff with administrative duties, our volunteers are essential to us. In FY '16 alone, 318 people donated 6,696 hours of their time (worth over $157,000 according to the US Department of Labor) to support our Prince William County neighbors. If you would like to offer your special skills to our cause, please visit our website at actspwc.org for more information on how you can help those most in need.

While we are so thankful to have all of our volunteers, these special people donated over 100 hours of their time to helping us with our mission throughout our different programs:

Jane Anderson  Maria Fiol  Melissa Napora
Gordon Arrighi  Dave Forcier  Janelle Olin
Deborah Avvisato  Carol Freeman  Ron Ostrich
Henry Baker  Mark Graham  Cindy Pasternak
Ruby Bellinger  James Halverson  Margaret Petrizza
Kassandra Benitez  Elizabeth Helstrom  Nancy Pillips
Barbara Binney  Samuel Holbrook  Nayomi Pointer-Ayala
Kathy Boivin  Lorri Jones  Susan Ragon
Gus Borawski  Joseph Keady  Gregg Reynolds
David Bushey  Jim Lambach  Diane Roman
Eunice Carlson  Diane Liga  Shaniqua Seth
Nicole Celeste Ortega  Margaret Limbach  Clara Shell
Susie Coffineau  Beverly Livingston  Kate Shifflett
Iris Coleman  Linda Lumbert  Danielle Silas
Iris Collins  Ilesha Magwood  Lystra Smith
Roger Cooley  Lissy March  Thomas Smith
Arialle Cordoba-Hence  Delvon McCormick  Lilly Smith-Starks
Laura Cox  Jerry McCullough  Shanta Spencer
Denise Day  Shawni McGraw  Mark Victorson
Lawrence Diricco  Christina Mireles  Josselyn Wilson
Donna Diricco  Steven Muck
Margaret Dyer  Nichii Namaha-Ono
## Financial Facts

- In FY '16, ACTS was able to end with its first significant surplus, which will be invested back into their current programs.
- The organization not only acquired new accounting software, which helped the finance department generate more accurate financial reports to donors and board members, we also expanded our network’s capabilities and developed a new website.—all through a grant from the Meyer Foundation.
- 33% of our funding came from federal, state, local and county grants.
- 41% of the contributions made to ACTS were from individual donors, corporations, and faith-based partners.

<table>
<thead>
<tr>
<th>Program Expenses:</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Human Services</td>
<td>$2,879,733.00</td>
<td>54%</td>
</tr>
<tr>
<td>Crisis and Trauma Services</td>
<td>$877,835.00</td>
<td>16%</td>
</tr>
<tr>
<td>Thrift Store</td>
<td>$906,160.00</td>
<td>17%</td>
</tr>
<tr>
<td>Management and General</td>
<td>$692,508.00</td>
<td>13%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$5,356,236.00</strong></td>
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</tbody>
</table>
Principal Funding Sources

Commonwealth of Virginia Department of Social Services $217,241
Department of Criminal Justice $221,786
Virginia Department of Housing and Community Development $207,643
E-Trade $50,000
Insight Financial Marketing $50,000
Prince William County Department of Social Services $204,653
Prince William County Office of Housing and Community Development $91,620
Prince William County Community Services Board $403,319
Vida M. Baugh Estate $150,000

Income

Contributions $1,296,927 23%
Federated Campaigns $94,432 2%
Grants $1,113,781 19%
Program Income $93,729 2%
Thrift Store Sales $538,102 9%
Fundraising Event Income $64,499 1%
Sales of Property $206,393 4%
In-Kind Income $2,318,727 40%

Total Income $5,726,588
During FY 16, ACTS received $4,153,756.00 through contributions, in-kind donations, and our thrift store sales. We cannot begin to thank our community partners, local businesses, faith organizations, and individual donors like you for supporting us in our goal to prevent hunger, homelessness, and interpersonal violence on behalf of our Prince William County neighbors.
INDIVIDUALS

Signature Level: $10,000+

Rebecca and David Bibb
Mr. & Mrs. Lanzillotta

Brian & Joelyn Kitzmiller
Charlotte Williams

Platinum Level: $5,000+

Stephen & Heidi Raeder

Gold Level: $2,500+

Tracy Daun
Harold & Barbara Hollis
Steven & Diane Liga
James & Trudy Tobin
Ava Winford

Charles & Patricia Hartmann
James & Joyce Jolly
Patricia Lyle
Douglas & Lieselotte Strack
John & Barbara Walvius

Silver Level: $1,000+

Joseph & Lisa Albuquerque
Julie Anderson
Sara Anderson
Bruce & Julie Anderson
Sharon Applegate
Nancy Armour
Nicole & Bill Bayert
David & Jane Bohannon
Hugh B Browning
Brian & Melanie Burdett
John Cameron
Bob & Sandy Chamberlin
Iris & Tom Collins
Sammy & Mary Jane Cowden
James & Pauline Davy
Jeffrey & Dinh Dion
Michael & Jan Doble
James Eden
Daniel Eubank
Tony & Norma Fields
Craig Gerhart
Guerin & Janine Goldsmith
Robert & Carol Hall
Lynn Harris
Kerry and Zuzelle Hartman
Paul & Kathleen Herer
John & Renate Hill
Anthony Holtzhauer
Barbara Johnston
John Kelly
Jack and Sharon Kennedy
Gary Knipling
Robert & Rosemary Lewis
Louise Litwin
Thomas & Jean Marr
Lisa McBride
Charles & Brenda McKee
John & Florence Mittino
Paul Moessner
Robert Mouw
Michelle Nicolai
Constance Odems
Joseph Papovich
Patricia Parker
Audry Pomerening
Wayne Raabe
Joshua Reese
Paul Regazzi
David & Lynn Rickard
Steven Scharpnick
Delores Schmidt
Cleta Schmitt
Patrick & Kimberley Shaver
Valerie & Kevin Shaw
Brad & Nola Shere
Dierdre Sheridan-Luft
Lt Col Brett & Rhonda Sherman
SJ & MJ Sherman
Gary V Sipes
Lystra Smith
Lou Soscia
John & Lynda Sova
Catherine Turner
Jennifer Tyndall
Buck & Julie Waters
Judith Westrom
Bennett Whitlock
Wayne & Joan Williams
INDIVIDUALS

Bronze Level: $500+

Jeremy & Denise Arel
Christine Alexander
Lynne & Jennifer Asmuth
Judson Bireley
Gregory Brady
Brian & Laura Buckenmeyer
Candida Carneiro
Tom & Kim Cox
Stanley & Marguerite Crozier
Tony & Mary Demasi
Jason Dill
Lawrence & Donna DiRicco
Lindsay Felix
Emily Fulk
Dwayne & JoAnn Griese
William Heaton
Lori Johnson
Thomas Kelley
Elizabeth Koger
Paul & Sharon Liga
Marian Luu
Jim & Pat Madora
Sandy McElhaney
Charles & Patricia Moler
Gary & Alita Nichols
Steven & Kimberly Rumble
Mark Seeger
Catherine Smart
Joel Smith
David Smith
Edwin & Susan Speare
William & Helen Stackhouse
Bill Thomas
Lana Tobey
Mark & Patricia Victorson

Gordon & Lorraine Aitken
Terry Anderson
Edward Auger
Sharon Borsari
Leland Browning, Jr
Theresa Burton
Ronald & Betty Chidlow
William & Mary Cramer
Lester Cummins
Patrick Dickriede
Dennis Dingle
Steve Dixon
Marvin & Jan Floom
Joseph P Grabowski
Sarah Harvey
Kathleen Hurst
Terry & Patricia Jones
Thomas Kelly, Jr.
Rhonda Kondoudis
James & Elizabeth Loschiavo
Rhonda Lynn
Michael L. McCranner
Mike & Deborah Megless
Robert C & Betty J Newman
Terry & Rosemary Raney
Richard & Joan Schoof
John Sipes
Thelma Smith
David L & Karen L Smith
Garrett & Cathy Smith
Eric & Susan Spicer
Joseph Tenanty
Darcy Tillman
Lee Venturino
Elizabeth Zimbro
### Churches

**Signature Level $10,000+**

| First Baptist Church of Woodbridge | First Mount Zion Baptist Church |
| St. Elizabeth Ann Seton Catholic Church | St. Francis of Assisi Catholic Church |
| St. Matthew's Lutheran Church | |

**Platinum Level $5,000+**

| Good Shepherd Lutheran Church | Grace Baptist Church |
| Lake Ridge Baptist Church | Old Bridge United Methodist Church |

**Gold Level $2,500+**

| First United Presbyterian Church of Dale City | Immanuel Anglican Church |
| Holy Family Catholic Church | |

**Silver Level $1,000+**

| All Saints' Church | Dumfries United Methodist Church |
| Grace Life Community Church | Grace Lutheran Church |
| Harvest Life Changers Church | Hillendale Baptist Church |
| Image Church | Manassas Presbyterian Church |
| Marsh Road Baptist Church | Mt. Olive Baptist Church |
| Sacred Heart Catholic Church | Spirit & Life Church |
| Woodbridge Church of the Brethren | |

**Bronze Level $500+**

| Bethel United Methodist Church | Cokesbury United Methodist Church |
| Crossroads Presbyterian Church | Lutheran Church of the Covenant |
| Manassas St. Thomas United Methodist Women | Pohick Church |
| Triangle Baptist Church | Woodbridge Christian Church |
### Businesses

**Signature Level $10,000+**

<table>
<thead>
<tr>
<th>E-Trade Financial Corp.</th>
<th>IFM, LLC</th>
</tr>
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<tbody>
<tr>
<td>NOVEC, Inc.</td>
<td>Wegmans Food Markets, Inc</td>
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</table>

**Platinum Level $5,000+**

| Berkley Insurance Company | Prince William County Police Association |

**Gold Level $2,500+**

<table>
<thead>
<tr>
<th>3-R Contracting</th>
<th>Dominion Power</th>
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<tbody>
<tr>
<td>EnergyShare</td>
<td>Heartland Dental, LLC/Neibauer Dental Care</td>
</tr>
<tr>
<td>Nauticon Imaging Systems</td>
<td>Savvee Consulting, Inc.</td>
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</table>

**Silver Level $1,000+**

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<thead>
<tr>
<th>Brandmuscle</th>
<th>Brennan's Heating &amp; A/C</th>
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<tbody>
<tr>
<td>Columbia Gas of Virginia</td>
<td>DaVita Total Renal Care, Inc</td>
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<tr>
<td>Inova Health Systems</td>
<td>JABS Construction, Inc.</td>
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<tr>
<td>JMR Home Improvement</td>
<td>Shirt Art, Inc.</td>
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<tr>
<td>Whitlock Wealth Management</td>
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**Bronze Level $500+**

<table>
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<tr>
<th>AITS Septic Service, Inc</th>
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<tbody>
<tr>
<td>BB&amp;T Bank</td>
<td>Better Homes Key Advantage Realty</td>
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<tr>
<td>C &amp; C Transportation/Yellow Cab of PWC</td>
<td>Capital Impact</td>
</tr>
<tr>
<td>Carmax Foundation</td>
<td>Champion Auto Glass, Inc.</td>
</tr>
<tr>
<td>Cropper's Towing, Tire &amp; Autocare</td>
<td>Dom 4 Real Estate LLC</td>
</tr>
<tr>
<td>Dumfries Self Storage</td>
<td>Flannery Property Management, LLS</td>
</tr>
<tr>
<td>Gumahad Family Gift Fund</td>
<td>IBM Employee Services Center</td>
</tr>
<tr>
<td>JCG Building Company</td>
<td>Mid Atlantic Bath, LLC (Bath Fitters)</td>
</tr>
<tr>
<td>Mossier DDS</td>
<td>Novant Health, Inc.</td>
</tr>
<tr>
<td>Shoppers Food &amp; Pharmacy</td>
<td>Steele Foundation, LLC</td>
</tr>
<tr>
<td>The Wawa Foundation Inc.</td>
<td>Verisign Cares</td>
</tr>
</tbody>
</table>
# Foundations, Non-Profits, Trusts, Estates, and Civic Organizations

## Signature Level: $10,000+

- Cecil & Irene Hylton Foundation, Inc.
- Vida M Baugh Estate

## Platinum: $5,000+

- Fairplay Living Trust
- Fidelity Charitable Gift Fund
- Philip L Graham Fund

## Gold Level: $2,500+

- Dominion Foundation
- Exxon Mobil Foundation
- Fru-con Foundation
- Woodbridge Rotary Club

## Silver Level: $1,000+

- ARC of Prince William
- The Allstate Foundation
- Azalea Charities, Inc.
- Celebration Singers
- Gar-Field Grad Events
- George M Hampton Scholarship & Community Action Foundation
- John Paul I Knights of Columbus
- Kappa Foundation of Woodbridge
- Lake Ridge Lions Club Charities
- Lions Club of Montclair Charities
- The Rotary Club of Lake Ridge
- The Woodforest Charitable Foundation

## Bronze Level: $500+

- Aquia Creek Corvette Club
- Auxiliary Prince William
- Dale City Lodge Loom #2165
- Disabled American Veterans
- Forest Park High School
- Westminster Chapel Fund