



ACTS

ANNUAL REPORT

July 1, 2009– June 30, 2010

Senior Leadership

Frances Harris
Executive Director

Lisa Gumaer
Director of Finance and Human Resources
Vacant
Director of Development

Rebekah McGee
Deputy Director
Program Director, Emergency Assistance

Dotty Larson
Program Director, Turning Points

Vicki Graham
Program Director, Helpline

Rhonda Carr
Program Director, Transitional Living

Tabitha Tatum
Director, Thrift Stores

Board of Directors

Harold Deadman, *President*
Fellowship Square Foundation
St. Matthew's Lutheran Church

Venus Miller, *V. President for Administration*
Retired

John Donohoe, *V. President of Programs*
IFM, Inc

Robert Mouw, *Treasurer*
Dell

Laurie Wilson, *Secretary*
MSW, Program Manager, MCB,
Quantico

Doris Armstrong
Retired

Rev. David M. Bohannon
Senior Pastor, St. Matthew's Lutheran
Church

Norma Fields
First Mt. Zion Baptist Church

Craig Gerhart
Gerhart Enterprises

Tracey Dawkins- Holley
First Mt. Zion Church

Scott Holtzhauer
Prince William Home Improvement

Howard Horner
Retired

James McCoart III
Attorney at Law

Paul Moessner
Retired

Robert Peetz
Retired

Lawrence Pemberton
Realtor

Karen Smith
The Arc of Prince William/
INSIGHT

John Walvius
Realtor

Charlotte Williams
Retired

Mike Wilson
St Paul United Methodist Church

Board Members, *Emeritus*

Chris Caseman
The Arc of Prince William

Richard Zinn
Realtor

Letter from the Board President and Executive Director

During the past year, ACTS served over 80,000 people in need, whether it was for the one-time provision of assistance or for longer term support through housing or crisis prevention services.

Despite the shadow of the national economic crisis, we were privileged to expand our services in 2010 through the purchase of two townhouses that were blended into our **Transitional Housing** program to offer additional affordable housing opportunities to low income working families. This purchase was facilitated by a grant through the county's Neighborhood Stabilization Program that helps preserve neighborhoods with high foreclosure rates. Families selected for these homes are able to take part in 'life skill' classes which focus on budgeting and work competencies; the application of such skills often brings more permanence to their lives.

Our **Emergency Assistance** program continued to offer dedicated services for families in need of temporary housing during their search for employment and affordable living. Since long-term stability doesn't occur overnight for these broken individuals and families, we implemented the ACTS Shelter-After Care (ASAC) program. It's unique because it relies on the experience and volunteer efforts of former shelter residents. As an on-going program, ASAC provides peer support through life skill education for up to a year after the families moved to permanent housing.

Our **Thrift Stores** not only provided an excellent revenue stream, they also provided over \$30,000 in vouchers to low income families. These vouchers enabled parents to shop with dignity and make choices for their families as they deemed appropriate. On Christmas eve, we presented the 'Shop Til You Drop Christmas shopping spree. The joyful event included games and snacks as well as the appearance of Santa Claus. Loyal customers, their relatives and friends also attended the evening's festivities and great sales.

Turning Points and **Helpline** continued to serve record numbers of people who were in crisis due to domestic violence or emotional distress, including suicidal thoughts. We effectively met the challenges and continued to enlighten the public; knowing the signs and where to find resources are a first step to dealing with issues which are in many cases hidden from view.

In between the many hours of dedicated service to our neighbors, staff and volunteers took the opportunity to improve their training and knowledge in fields that are continually changing. We know that change and uncertainty are constants in the lives of many of the people we serve. ACTS wants to continue to be the place that offers a reprieve and hope for the future.

None of these efforts would have happened if it weren't for our donors and volunteers. You are ACTS and it is as true today as it was when ACTS was first conceived...we continue to be 'people helping people.'

Sincerely,

Frances Harris
Executive Director

Hal Deadman
Board President

Our History

ACTS was originally established in 1969 when thirteen church congregations met to address redundant efforts in ministering to the poor within Prince William County. With a unified desire to ensure that such needs were administered by lay people and met without any bias by religious affiliation, they adopted the slogan 'People Helping People.' Evolving from merely meeting very basic needs, this work continues today with five major initiatives that provide:

- Temporary emergency shelter, clothing vouchers and financial aid;
- Longer term housing with case management oversight;
- A 24 hour telephone hot-line offering problem-solving and crisis resolution;
- Two stores that receive & sell clothing, furniture and other household items, and
- The only full service domestic violence intervention program in the Prince William area.

To ensure that Prince William County residents have access to quality services in times of crisis, ACTS is the organization that unites need with the resources to help.

Our Mission

To alleviate hunger, homelessness and domestic violence and achieve self-sufficiency in the Prince William area.

Our Vision

To engage the community in innovative ways through active involvement with our strong volunteer base, faith community, dedicated and competent staff, and public-private partners.

Our Appreciation

ACTS currently has an outreach that encompasses approximately 350 square miles and over 400,000 people in Prince William County (the second most populous county in Virginia). The provision of services over such a large land mass and to so many people surpasses the capacity of a handful of ACTS employees. We are very fortunate to have the support of numerous volunteers who contributed 27,467 hours during the 2010 Fiscal Year.

As a non-profit, the need to seek and obtain funding sources is a constant; grants and donations enable us to deliver the highest level of services to our community. In FY 2010, we had financial contributions from 63 churches, 41 businesses, 33 community/civic organizations, five foundations, three Prince William County Schools, 1,358 households and one trust.

It is difficult to list all of our 365 memberships and 1,529 individual donors. They are the backbone of our service to Prince William residents. We are also grateful to the generosity of all of our donors that provided ACTS the capacity to serve the hungry, homeless and the people in crisis situations.



WoodForest Bank supports ACTS.



Wegmans donates food to the Food Pantry



Richard Taylor from VHDA presents a check for the Emergency Shelter.

Our Programs

Emergency Assistance

Consists of three distinctive facets: (1) Family Assistance (2) Food Pantry, and (3) Homeless Shelter. Family Assistance distributes clothing vouchers and financial aid to avoid utility disconnects. In addition, the food pantry distributes food to households to low income households.

Total Financial Assistance Provided: \$412,717

Total Food Bags Distributed: 75,204

Total Shelter Bed Nights: 6,701

Total Shelter Individuals Served: 204

Number of Families that Achieved Permanent Housing: 24

"I have a job working concrete outside, but there is no work in this cold weather. I have been getting food from ACTS for three or four months and what a big help it has been."

Mauro

"The help from the ACTS food pantry has meant the difference between eating and not eating...this is what helps us subsist from month to month." Christine



"ACTS hooked me up in the Shelter for 65 days. The staff and I started working on my GED and drivers license. ACTS got me into a permanent supportive housing program. I am working now and doing so good. God Bless ACTS and staff for helping the community." Terrence Taylor



Transitional Housing

An intensive two-year case management and housing program for 6 homeless families.

Individuals Served: 14

Total Bed Nights: 5,026

Number of Families that Moved to Permanent Housing: 4

"Coming from an overcrowded situation and then living in a shelter, I was constantly stressed about whether my children would accidently break something; which could lead to us being kicked out. What I enjoy most about Transitional Living is just the stability for my children. This program is a stepping stone for me and my family; we needed this," Marcus Smith



Helpline

A 24 hour 7 day/week crisis telephone service that provides confidentiality, caring listeners who help callers with problem solving, crisis situations and resource referrals. Also provides reassurance calls for homebound senior citizens.

Total Calls: 14,636

Number of Suicide Calls: 240

Number of Crisis Intervention Calls: 6,081

Number of Senior Citizen Reassurance Calls: 1,639

"You care and want to prevent suicide and ensure that all of those who died are remembered for what they did in life" Parents of a son who committed suicide.

Turning Points

The only full service domestic violence intervention program serving the Greater Prince William Area. It's a multi-faceted program whose services include shelters for battered women, court advocacy and accompaniment, support groups, a program for men and more.

Unduplicated Domestic Violence Clients : 5,039

Number of Children Served: 2,346

"I have had many positive experiences at the [Turning Points] shelter. I found a job, have gotten a lot of support and, most importantly, I've found hope in my life. I am very grateful for this shelter and appreciate all the support." Shelter Resident

"If it hadn't been for the Turning Points [Women's] Program, my situation would have been worse. I would feel that no one cares about me and I would wonder who would be there for me. I met different people who had been through the same thing and I learned that I am not alone." Support Group Participant

"I notice the sequence of events that leads up to arguments. I forcefully control my breathing and thoughts instead of my partner." Graduate (court ordered), Batterer's Intervention Program

Thrift Stores

Revenues from sales support ACTS direct service programs. Provides clothes, furniture and household items to ACTS program clients through vouchers.

Vouchers to Low Income Families: \$32,193



Financial Facts

JULY 1, 2009— JUNE 30, 2010

In FY 2010, the annual revenue for ACTS increased by more than 20% to \$5.3 million. The increase of \$965,954 is attributed to a one-time government stimulus grant for homeless prevention and rapid re-housing and generous in-kind donations from our donors.

Over thirty percent of the operating revenue in FY 2010 was from government grants. The second largest component of almost thirty percent was from donated food, merchandise and property. Approximately one fifth of the budget was from contributions.

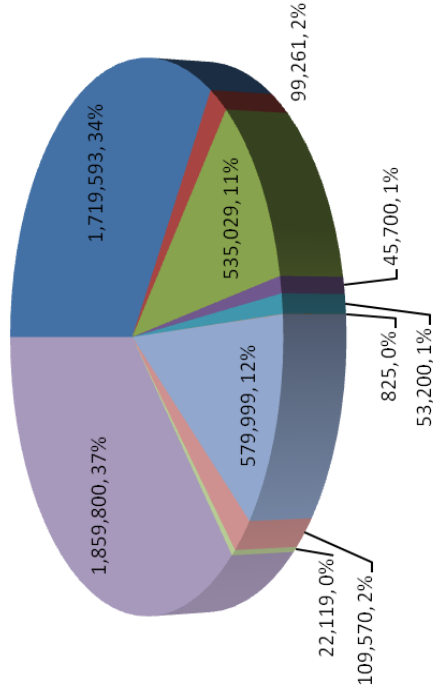
Almost sixty percent of the operating expenses in FY 2010 was attributed to the Emergency Assistance Program. The charts on the following page depict the details of the FY 2010 operating revenue and expenses.

Principal Funding Sources

Virginia Department of Housing and Community Development Homeless Prevention and Rapid Rehousing	\$705,524
Prince William County	\$429,727
Prince William County, Community Services Board	\$372,984
United Way of the National Capital Area	\$219,474
Prince William County, Department of Social Services	\$189,123
Dominion Virginia Power Energy Share Grants	\$160,000
Virginia Department of Social Services, Office of Family Violence	\$158,410
Fauquier Community Action	\$ 96,720
Virginia Department of Criminal Justice Services	\$ 68,924

FY 2010 Operating Revenue and Support

Government Grants/Contracts	1,719,593
Program Service Fees	99,261
Contributions	535,029
Membership Dues	45,700
Special Events	53,200
Foundation Grants	825
Thrift Store Sales to Public	579,999
United Way	109,570
Miscellaneous	22,119
Donated Food/Merchandise/Poperty	1,859,800
Total Revenue and Support	5,025,096



Program FY 2010 Operating Expenses

Turning Points	911,719
Emergency Assistance	1,948,463
Thrift Stores	561,851
Development/Fundraising	144,051
Helpline	140,905
Transitional Living	121,159
Management and General	723,171
Total Expenses	4,551,319

Ways to Get Involved

EVENTS

Throughout the year, ACTS hosts events that highlight particular programs to educate the community about the services we provide and the needs of the people we help. Details on these events are on our website: www.actspwc.org.

Operation Turkey Food Drive

Mail Carriers Food Drive

Fannie Mae Help the Homeless Walkathon

Silent Auction

Prince William Pur-Suits



DONATIONS

Your donations, whether monetary or in-kind, provide the critical support for the ACTS services to take families from crisis to stability.

Monetary donations can be made on-line at www.actspwc.org or by mail. Monthly donations can be made on-line, in person by credit card and through an automatic Bill Pay through your bank.

Gifts can be made in honor or in memory of a special person in your life.

VOLUNTEERS

Volunteers have an important role in service to our community. Every ACTS program is enriched by its volunteers. They give generously of their time and talent from ensuring that the food pantry is operational, providing life skills, providing shelter meals to writing grants on behalf of ACTS programs. No volunteer hour is insignificant. In FY 2010, 3,103 volunteers donated 27,467 hours in service to their neighbors in need.

ACTS Phone Numbers and Hours

Physical Address: 3900 ACTS Lane, Dumfries, VA
Mailing Address: P.O. Box 74, Dumfries, VA 22026
www.actspwc.org

Main Office 703-441-8606 Fax 703-221-3585
M-F, 8:30 AM - 4:30 PM

Emergency Assistance 703-221-3186
M W Th, 9:00-11:00 a.m. & 1:00-3:00 p.m.
Tu 1:00-3:30 & 5:00-7:00 p.m.
Fridays 9:00- 11:30 (Food Only)

Homeless Shelter 703-221-3188
24 Hours/365 Days

Helpline 703-368-4141
24 Hours/365 Days

Transitional Housing 703-221-5983

Volunteers 703-441-8606 Ext. 213
Dumfries Thrift Store 703-221-3298

Shopping Hours
M-F, 10 AM-8:30 PM
Sat. 10 AM-7:30 PM

Donation Hours
T-F, 10 AM- 6 PM
Sat. 10 AM-7:30 PM

Woodbridge Thrift Store 703-490-9697

Shopping Hours
M-Sat, 10AM-4:30 PM

Donation Hours
M-Sat. 10 AM-4 PM

Turning Points 703-221-4951 24 Hour Crisis Line

ACTS MEMBERSHIP

Help bring hope to families in need by becoming a member of ACTS. With your membership you will help thousands of your neighbors in the Prince William Area obtain food, clothing, financial assistance, and counseling within the five service programs of ACTS. As a member you will receive the ACTS newsletter and be eligible to vote for the ACTS Board of Directors. If you give us your email address, we will not sell or share it with anyone. It will be used only to send the newsletter electronically and to inform you of events that may interest you.

Your contributions are tax deductible.

Name _____ Date _____
Address _____ Phone No. _____
Email Address _____ Congregation (opt.) _____

New Membership Renewal Membership Gift Membership

Enclosed is my check for: Family \$25 Individual \$15 Student \$10 Senior Citizen \$10

Friend \$50 Sponsor \$120 Silver Sponsor \$300 Gold Sponsor \$600 Other _____

Does your employer have a matching gift program? _____

Please mail checks to: ACTS, P.O. Box 74, Dumfries, VA 22026

American Express, Discover, VISA and MasterCard are also welcome.

I would like my credit card billed monthly Amount per month \$ _____ One-Time Gift \$ _____

Credit Card No. _____ Security Code _____ Exp. Date _____

Signature _____

Please send me information about planned giving. Please send me information about volunteer opportunities

See our website for On-Line Giving at www.actspwc.org